FOR IMMEDIATE RELEASE – NOVEMBER 6, 2020

RMU CLOSING FACILITIES TO THE PUBLIC

To our Valued Customers:

Due to the rising number of active COVID-19 cases in Phelps County, all RMU facilities will temporarily close to the public to minimize the spread of this disease. We will remain open and available to the public, but only through electronic means of communication for the time being.

How to Reach Us:

By phone: 573.364.1572 during normal business hours
573.364.2195 Emergency Service (Nights and Weekends)

By Email: info@rollamunicipalutilities.org

By Fax: 573.364.1540

To Pay a Bill: Use one of our many methods of payment

On-Line Bill Pay: https://ipn.paymentus.com/cp/rolla or find the Paymentus app in the Apple Store or the Google Play Stores

Or On-Line using your banks on-line bill pay system

By Phone: Please call 855-203-1283 to make an automated phone payment 24 hours per day. Your RMU customer account number is required.

In addition, payment can be made by calling 573-364-1572. Credit and Debit cards can be processed using the automated system by pressing 1 at the prompt or hold for a Customer Service Representative.

By Drop Box: Drive-up boxes are located on Elm Street, between 9th and 10th Streets, or the drop box located on the front of the RMU Business Office at 102 West 9th Street. We will process these daily. Please place your payment in an envelope with your Name, Address and Account Number.
By Mail: Send payment by mail to P.O. Box 767, Rolla, Missouri, 65402 using the envelope and payment stub provided.

How to set up new services:

To apply for services, RMU Service Connection forms can be found on the RMU website under the Customer Service tab. Once received, our Customer Service Representatives will contact you for any final details prior to connecting service.

For more information regarding this Press Release, contact Rodney P Bourne, P.E., General Manager at 573-364-1572.